



## INSTRUCTIONS FOR ORDERING PACKS ONLINE

1. Go to [www.kookaburra.com.au/login](http://www.kookaburra.com.au/login) (you do not need to register)
2. Enter User Name: **BIRKD004** (The first 5 characters are letters and the last 3 characters are numbers)  
Enter Password: **student4**
3. Select Student Packs.
4. Select your student's 2024 Year Level.
5. Add the quantity next to products required by your child, in the "Quantity" box.
6. Once you have added all items required, click "Add selected items to cart".
7. If you have another child to shop for, select their 2024 Year level from the drop down and add their items to your cart.
8. When you've finished shopping for your child/ren, click on the cart icon in the header to go to the cart and complete your order.
9. Review your cart, then click "Continue to Checkout".
10. Select a Delivery Method from the drop-down and complete your delivery details.  
**Note:** Kindly take note that the delivery will follow the carriers' policies and procedures (such as being left unattended in a safe place) unless specific instructions are provided in the "Delivery Instructions" at the time of ordering.
11. Complete your child/rens names under "Student Information".
12. Add your phone number.
13. Click "Continue to Payment".
14. Select your payment method and click "Process Payment".
15. You will be emailed an order confirmation.

Your order has now been placed with Kookaburra. If you have any queries, please contact our Customer Support Team [support@kookaburra.com.au](mailto:support@kookaburra.com.au)

### PLEASE NOTE:

#### Home Delivery

**Orders placed by 5pm:** Sunday 10<sup>th</sup> December 2023

**Will be delivered by:** Tuesday 16<sup>th</sup> January 2024

#### Orders received after 5pm:

- Will still be accepted. However, will be given lower shipment (or dispatch) priority.
- May not be delivered before the start of Term 1 2024.
- Delivered to your nominated daytime delivery address only.
- Associated freight charges plus a late order fee of \$10.00 will apply.

**All orders are Firm Sale (i.e. non-returnable).**